

Fairfield County Sheriff's Office
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FOR IMMEDIATE RELEASE – FAIRFIELD COUNTY SHERIFF'S OFFICE ANNOUNCES PUBLIC SAFETY SURVEY RESULTS

Lancaster, Ohio, May 2, 2019 - The Fairfield County Sheriff's Office recently completed a Public Safety Survey through social media. Periodically we poll the residents of Fairfield County to assess the needs of the citizens and look for ways to improve services. Over 750 Fairfield County Residents responded. The survey included questions on Criminal Investigation, Drug Investigation, Neighborhood Patrol, SWAT Team, Traffic Enforcement, and the overall service provided by the Sheriff's Office.

Listed are some of the results of the survey.

- The Fairfield County Sheriff's Office has over a 90 percent positive image among residents.
- 90 percent indicated the office meets the needs of the community.
- Survey respondents perceived Criminal Investigation to be the most important priority for the Sheriff's Office with 34 percent. Next was Drug Investigations and Neighborhood Patrol.
- Over 90 percent of respondents were Satisfied with services provided by our office.
- Respondents indicated the highest degree of satisfaction with the SWAT Team (70 percent), followed by Traffic Enforcement, Crime Investigation and Drug Investigation.

In addition:

- 93 percent of respondents felt Fairfield County Deputies are polite and courteous,
- 98 percent of respondents felt Fairfield County Deputies present a neat and professional appearance,
- There were over 150 comments. The prevailing remark was Thank you/Good job at over 30 percent.
- The single most important factor in improving the Sheriff's Office overall satisfaction rating is increasing cruiser presence.

As a result of the survey the Patrol Division will be doing more community outreach and directed patrol throughout the county.